



AMSG is currently delivering highly successful enterprise KM solutions for DOD organizations. We have had success by getting buy in, changing culture, and demonstrating the value of KM.

CASE STUDY

CUSTOMER:

Army Training and Doctrine Command (TRADOC)

CHALLENGE

TRADOC needs people, process, and technology to support collaboration and knowledge sharing across the enterprise, ensuring improved productivity and mission success.

SOLUTION

With a team of 50 knowledge management experts, working at numerous Army Centers of Excellence (CoE) nationwide. AMSG provides strategic advisory services and direct support of Enterprise KM, Continuous Process Improvement, and Training and Professional development.

AMSG develops Microsoft SharePoint out-of-the-box solutions using the agile methodology, and we are responsible for the operations and maintenance of existing applications, including more than **5,000 SharePoint sites**, supporting **over 50,000 Army personnel** globally.

BENEFITS

- Developed dashboards and heatmaps with data visualization tools in Army Vantage and Microsoft PowerBI. These **cutting-edge tools** enable decision makers to quickly analyze data, resulting in improved decision cycle effectiveness, and enhanced mission and organizational performance.
- Led the collaboration, consolidation, and updating of a new **Army KM Maturity Model and KM Assessment Tool**.
- These efforts are delivering **critical knowledge and expertise** at point of need, creating agile learning organizations and facilitating shared understanding through collaboration.

“*To give you an idea how (Team AMSG) is doing, between TRADOC & CAC, this program is recognized as one of the top 3 in the Institutional Army.*” - Fort Huachuca, AZ - Intelligence Center of Excellence (ICoE)

CASE STUDY

CUSTOMER

Army Training and Doctrine Command (TRADOC)

CHALLENGE

The Army did not have a consolidated doctrine that drew from industry best practices to assess the organizations' KM capabilities.

SOLUTION

As a starting point, AMMSG leveraged industry best practices, current Army guidance, and the existing KM Maturity model (KM3), and created a new tool addressing the five KM organizational outcomes with a focus on People, Process, Tools and Organizations. Called KM Assessment Tool (KMAT), this new tool enables KM assessments Army wide.

BENEFIT

As AMMSG integrates the new KM3 and KMAT into SharePoint Online, organizations will be able to develop action plans to improve their KM performance and the tool will provide senior leaders with insight on how their organizations are performing KM.

Based on AMMSG's

- *vast Enterprise KM experience*
- *extensive knowledge of Continuous Process Improvement*
- *deep Content Management know how*
- *assessment expertise and*
- *commitment to agile*

We are your source to evaluate your organization's current KM abilities and provide tangible recommendations for immediate improvement.

TRADOC has relied on AMMSG to develop KM3 and KMAT.



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