

AMSG News and Updates

February 2022 | Issue 2

A MONTHLY PUBLICATION

Welcome

Happy February!

We want to thank you for allowing us into your inboxes every month. We look forward to sharing news about us and our exciting government contracting world.

In this month's AMSGazette, we dive into the work we're doing with Microsoft technologies at the Federal Trade Commission (FTC) and support we're currently providing at the Department of Veterans Affairs to modernize all aspects of VHA's training.

As always, we welcome your input – please feel free to email us (amessenger@amsgcorp.net.) with ideas, news, or even just to say hello. Also please feel free to share this with any of your colleagues who you think might want to learn what is happening at AMSG right now. Have a wonderful month!



Best, Jim O'Farrell President and CEO jofarrell@amsgcorp.net 571-283-1871

CONTRACT SPOTLIGHT

VA Training Modernization Effort will Improve Veteran Experience

VAntage Point article written by: Jeff Tilden, Marketing and Communications Specialist - Employee Education System Introduction written by: Beverly (Joan) Byars [pictured], AMSG Management Analyst



The Veterans Health Administration (VHA) is revitalizing training to meet the needs of a modernized VA - and AMSG is leading the way. The VHA Training Modernization Group (formerly known as the Training Work Group) – a cross-functional team made up of both VHA and AMSG personnel - was formed with the goal of developing a streamlined and systematic approach to



VHA training delivery and management.

Since contract kick-off in September of 2020, AMSG's role has been varied and highly complex, often requiring quick solutions and turnaround. Support includes change management, business process improvement, stakeholder management, strategic communications and policy development for VA Training Management and Implementation.

Some of our accomplishments to date include stand-up of a robust and innovative SharePoint site for the VHA Training Modernization effort, along with the planning and creation of 16 Integrated Project Teams (IPTs) – six of which have already begun development of new training-related processes. A second round of IPTs is scheduled to kick-off shortly. These new processes will ultimately generate a cutting-edge system for VA/VHA, with policies that significantly reduce burdensome and inadequate training – leaving VA/VHA staff more time for their primary responsibilities.

The result – better Veteran care.

Read the article written by Jeff Tilden, a Supervisory Marketing and Communications Specialist for the <u>VA Employee Education System</u>, to see how AMSG's efforts translate to a better VA/VHA experience for all Veterans and eligible family members.

PRAISE FROM OUR VA CUSTOMER

"Congratulations on the most successful Base Year ever, you guys are absolutely the best in the business, we could not have achieved the success on [this] without you."

"I have worked with other contractors before and thought they were good, they didn't come nearly as close to AMSG. AMSG really is the whole package!"

Read the full article

TECH CORNER



Streamlining Data Using a Power BI Solution at the Federal Trade Commission

Written By: Monica Chung, AMSG Project Manager

For the past year, the Federal Trade Commission (FTC) has been modernizing several of their enterprise systems and tools. But even with these transformation efforts, data management across multiple systems has proven to be a challenge. While Microsoft Excel has its merits, pivot tables can be unwieldly, and they aren't inherently interactive to a user for managing and analyzing large datasets. AMSG knew that Microsoft Power BI takes it to the next level for streamlining data.



The FTC tasked AMSG to review the usage of the agency's two most critical data mining platforms for legal research. Many FTC attorneys rely on these systems to aid in their legal efforts, making it critical to handle this analysis with a high degree of care. We recognized early on that Excel alone would not provide the level of insight we were aiming for and leveraged Power BI to centralize and manage this information.

To solve the problem, the team hosted a single Excel workbook in the SharePoint 2016

environment and connected the tables to a Power-BI file. We were then able to review, aggregate, and compare approximately 188,565 rows of data between five tables. Through Power BI, we accurately identified the frequency of system use, features being utilized, and ultimately, uncovered the value this information provided the FTC. The FTC applauded AMSG's results and has been pushing the organization to further adopt this new way of doing business throughout the FTC. "

PRAISE FROM OUR FTC CUSTOMER

"AMSG is a driving force behind OCASO's success. They methodically listen, provide remarkable deliverables, and are very easy to work with. Given the exceptional support provided by AMSG to the FTC, OCASO, and their ability to perform in accordance with the contract, I would highly recommend them to other government organizations and would re-award their contract if given the chance to do so." - FTC Contracting Officer

